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ORIGINAL
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 96357

Date: 6/30/2011

Complaint Description: 19K Decoupling - Gas & Electric
N/A Not Applicable

First:

Last:

Complaint By: Norval E & Rita

Warren

Account Name: Norval E & Rita Warren

Street:

City: Sun City

State: AZ Zip: 85351

Home:

Work: (000) 000-0000

CBR:

is: Cell

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2011 JUN 30 P 3:45
AZ CORP COMMISSION
DOCKET CONTROL

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Docket you wish to comment on: Rate Increase and Decoupling
Case or Utility Name: Southwest Gas Corporation
Docket Number: G-01551A-10-0458
Position on Docket: Con

We feel the requested rate increases are not only exorbitant but would be a tremendous financial hardship for residents of Sun City, including ourselves. We, as many others are on a fixed income. In addition, to allow them to utilize decoupling methodology while they are encouraging us to reduce usage and be responsible in our usage is the height of hypocrisy. This is a classic case of wanting your cake and eating it too. What about this tough economy do they not understand? We are all tightening our belts, so should they.

Please do not grant the requested rate increase and Decoupling from Southwest Gas Corporation
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. G-00000C-08-0314 and E-00000J-08-0314. closed
End of Comments

Opinion No. 2011 - 96357

Date Completed: 6/30/2011
Arizona Corporation Commission
DOCKETED

JUN 30 2011

DOCKETED BY